



**Price Electric
Cooperative**

A Touchstone Energy® Cooperative

Smart Hub How-To: Sign Up for Outage Notifications

Active members with a Smart Hub account may now sign up to receive notifications when a power outage occurs, and when that outage is restored.

Login to Smart Hub.

Navigate to Settings—Manage Notifications

HOME

NOTIFICATIONS (2) [Go to All Notifications](#)

Breakfast in the Northland
Join us Saturday, October 11 from 7-10 a.m. at the PEC office in Phillips for breakfast in the Northland. For more details, visit the PEC website.

Smart Sense Rebates
Have you purchased a new Energy Star appliance, smart thermostat, or heat pump? You may be eligible for a PEC rebate.

CUSTOMER OVERVIEW [Go To Make A Payment](#)

\$189.31 Last Payment Amount PAID on August 20, 2025 Auto Pay Enrolled	\$0.00 Past Due Balance	\$0.00 Current Bill Amount	Pay
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USAGE OVERVIEW [Go to Usage Explorer](#)

FOLLOW US ON FACEBOOK
@PriceElectric

On the Manage Notifications page, click Service to view the notification options.

MANAGE NOTIFICATIONS

Use this page to sign up for notifications about activity on your billing account.
[Display Options \(Advanced Mode\)](#)

Billing [▼](#)

Marketing [Marketing](#) [▼](#)

Miscellaneous [▼](#)

Service [▼](#)



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Power outage and power outage restored are the options you will want to add either an email or text message to start receiving notifications.

*If you do not have an SMS number on file, navigate to Settings—Contact Methods to add a phone number.

Service ^

Alert Type	Description	Text Message	Email	Voice Message
Planned Power Outage	This is a notification to inform you when a power outage is planned.	<div>Text Message ▼</div> <div>Add Phone in Contact Methods</div>	<div>Email ▼</div>	<div>Voice Message ▼</div>
Power Outage	This is a notification to inform you when a power outage has occurred.	<div>Text Message ▼</div> <div>Add Phone in Contact Methods</div>	<div>Email ▼</div>	Not Available
Power Outage Restored	This is a notification to inform you when a power outage has been restored.	<div>Text Message ▼</div> <div>Add Phone in Contact Methods</div>	<div>Email ▼</div>	Not Available
Program Event	Occurs when an efficiency program notification is sent.	<div>Text Message ▼</div> <div>Add Phone in Contact Methods</div>	<div>Email ▼</div>	<div>Voice Message ▼</div>

Reset

Save