![Price Electric Cooperative - A Touchstone Energy® Cooperative]
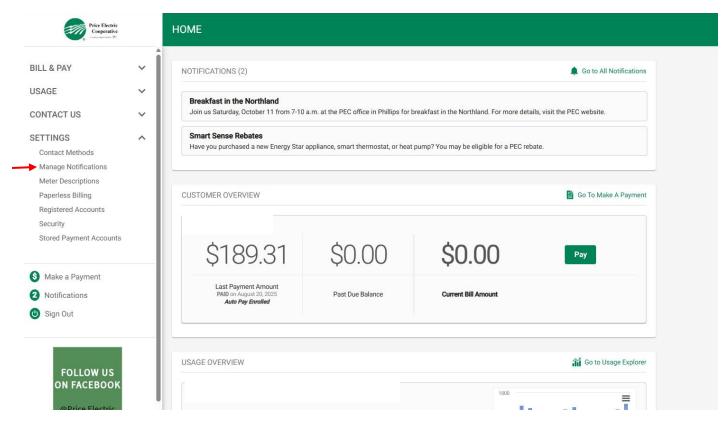
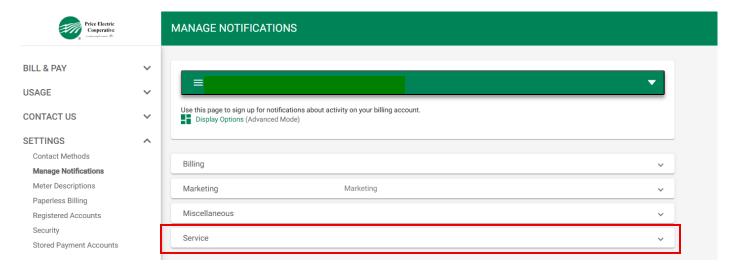# Smart Hub How-To: Sign Up for Outage Notifications

Active members with a Smart Hub account may now sign up to receive notifications when a power outage occurs, and when that outage is restored.

Login to Smart Hub.

Navigate to Settings—Manage Notifications

On the Manage Notifications page, click Service to view the notification options.

Power outage and power outage restored are the options you will want to add either an email or text message to start receiving notifications.

*If you do not have an SMS number on file, navigate to Settings—Contact Methods to add a phone number.

Alert Type	Description	Text Message	Email	Voice Message
Planned Power Outage	This is a notification to inform you when a power outage is planned.	Text Message ▼ Add Phone in Contact Methods	Email ▼	Voice Message ▼
Power Outage	This is a notification to inform you when a power outage has occurred.	Text Message ▼ Add Phone in Contact Methods	Email ▼	Not Available
Power Outage Restored	This is a notification to inform you when a power outage has been been restored.	Text Message ▼ Add Phone in Contact Methods	Email ▼	Not Available
Program Event	Occurs when an efficiency program notification is sent.	Text Message ▼ Add Phone in Contact Methods	Email ▼	Voice Message ▼

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