

Smart Hub How-To: Setting Up Autopay

To set up automatic payments using your credit/debit card or checking/savings account, you must first login to your Smart Hub account. Navigate to the Bill & Pay menu, then Auto Pay Program.

| Price Electric Cooperative | | | | |
|-------------------------------|---|--|--|--|
| BILL & PAY | ^ | | | |
| Auto Pay Program | | | | |
| Billing History | | | | |
| Make a Payment | | | | |
| Payment History | | | | |
| | | | | |
| USAGE | ~ | | | |
| CONTACT US | ~ | | | |
| SETTINGS | ~ | | | |
| S Make a Payment | | | | |
| 0 Notifications | | | | |
| - | | | | |

Use the account drop-down (3) to enroll all accounts or select an individual account. Here, all active electric accounts are selected.

Click to read and accept the autopay terms and conditions (4).

Click Enroll (5) to add a payment method to the auto pay program.

| \equiv All Accounts | | |
|---|---|--|
| Enjoy the convenience of having your bill automatically paid e worry about due dates or late fees since your payment is auto | ach month from your bank account or card when you enroll in Auto Pay. With Auto Pay, you no longer ha matically deducted from your account each month. | |
| Are you looking for stored accounts? If you would like to | add or update your stored payment accounts, go to Stored Payment Accounts | |
| | | |
| I accept the Auto Pay Terms & Conditions. * | | |
| I accept the Auto Pay Terms & Conditions. * | Auto Pay Enrollment () | |



Upon clicking Enroll, you will have the option to add a new card, bank account, or if you have any stored payment methods on your account, to add one of them. (C and D are payment methods previously added by the user and used to manually make payments each month)

| Auto Pay Enrollment () |
|-----------------------------|
| Enroll |
| a Add New Card |
| b Add New Bank Account |
| C Checking (Ending in 6789) |
| Visa (Ending in 4018) |
| <u>cnermostat</u> |

If you choose to add a new card or bank account, you will be prompted to enter in the account details. In this example, the user is adding a bank account. Once information is entered, click I agree or Continue (depending on which payment method has been added.)

| | | | | Security Phrase SmartHub R | ocks! What's this? |
|---|---|--|---|---|---|
| ayment Account Details | | | Account Holder Details | - | |
| Payment Method | Choose One | ~ | Customer Account | 1041412902 | |
| Bank Routing Number | | | First Name | LEMMY | |
| | Where do I find it? | | Last Name | LERN | |
| Bank Account Number | | | Address | 6537 AUSTIN CREEK DR | See More |
| Bank Account (Confirm) | Where do I find it? | | City | LAKE SAINT LOUIS | |
| Account Type | Personal | ~ | State | Missouri | ~ |
| Account Description (optional) | | | ZIP Code | 63367 | Ξ Ι |
| we) hereby authorize Regional Work thorization is to remain in full force he and in such manner as to afford I scon. I authorize an additional debit | shops - Support 3 to initiate debit and effect until Regional Workshop Regional Workshops - Support 3 ar to the account listed above for \$2 | entries to my (our os - Support 3 has nd the financial inst 5.00 or the maxim |) checking or savings account at the dep received mail, fax or internet notification itution entered above opportunity to act um amount allowed by law, whichever is | ository financial institution entered al from me (or either of us) of its termi on it. If an item is dishonced or retu less. Rv clicking on the button below | oove. This nation in such med for any |
| ms of this agreement and authorize | this purchase. Please print this au | uthorization page a | nd retain a hard copy or electronic copy | for your records. | , ragree to the |
| I Agree | Reset | | | | 10/01/01 |



After clicking I Agree or Continue, the payment information will be stored and saved for auto pay.

To verify you have auto pay set up, you can return to the Auto Pay Program screen, and you will see your account is enrolled and the information you just saved (10).

| JTO PAY PROGRAM | | | |
|--|---|--|--|
| ≡ All Accounts | ~ | | |
| Enjoy the convenience of having your bill automatically paid each month from your worry about due dates or late fees since your payment is automatically deducted f Are you looking for stored accounts? If you would like to add or update your | bank account or card when you enroll in Auto Pay. With Auto Pay, you no longer have to rom your account each month. stored payment accounts, go to Stored Payment Accounts | | |
| ✓ Laccept the Auto Pay Terms & Conditions. * | | | |
| Account | Auto Pay Enrollment 🕕 | | |
| Electric – 1041412902 LEMMY LERN AUSTIN CREEK DR 6537, LAKE SAINT LOUIS, MO View Usage | Checking (Ending in 6789) Update or Cancel Change Payment Method | | |

With auto pay, your electric bills will be withdrawn from your account on the 20th, unless the 20th is a weekend or holiday, payments will be withdrawn the following business day.

If you wish to cancel or update your autopay in the future, you will navigate to the Bill & Pay menu, then Auto Pay Program, and click the Update or Cancel hyperlink.

| UTO PAY PROGRAM | | | | |
|---|------------------|---|--|--|
| | | | | |
| Enjoy the convenience of having your bill automatically paid each month from your bank account or card when you enroll in Auto Pay. With Auto Pay, you no longer have to worry about due dates or late fees since your payment is automatically deducted from your account each month. Are you looking for stored accounts? If you would like to add or update your stored payment accounts, go to Stored Payment Accounts | | | | |
| Account Electric – 1041412902 LEMMY LERN AUSTIN CREEK DR 6537, View Usage | Update or Cancel | Auto Pay Enrollment Checking (Ending in 6789) Update or Cancel Change Payment Method | | |