



**Price Electric
Cooperative**

A Touchstone Energy® Cooperative

Smart Hub How-To: Changing Login Email

To change your Smart Hub login email, you will first need to login to Smart Hub using the current, “old”, email address you wish to change and your password. Once logged in, navigate to the Settings menu, then Security.

Your current email will be listed. First click, update on the right side of the screen. The current email box will allow you to type in a new email. Follow the prompts for updating and verifying your new login email.

The screenshot shows the Smart Hub interface for Price Electric Cooperative. On the left is a navigation sidebar with categories: BILL & PAY, USAGE, CONTACT US, and SETTINGS. Under SETTINGS, 'Security' is highlighted. Below the sidebar are quick actions: Make a Payment, Notifications, and Sign Out. The main content area has a green header labeled 'SECURITY' and three tabs: 'Password', 'Email', and 'Security Phrase'. The 'Email' tab is selected. Below the tabs is a 'Current Email' input field and an 'Update' button on the right.

If you do not know your current email or password and are unable to login to update your login email, contact the Price Electric office to have your account reset. When PEC resets your account, you will have to create a brand-new account and re-enter any stored banking information. (Resetting your account does not affect automatic payments.)