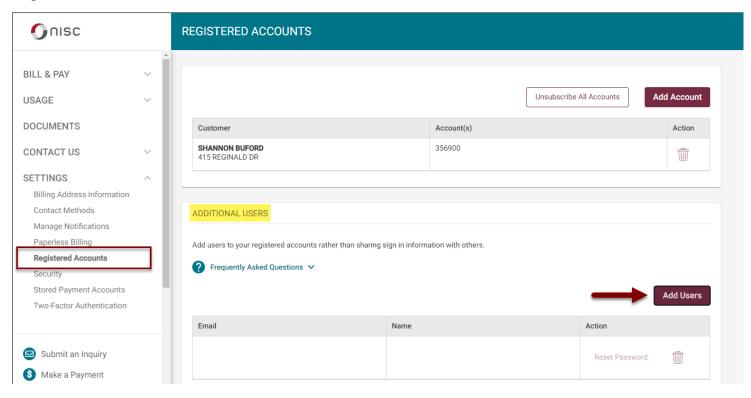


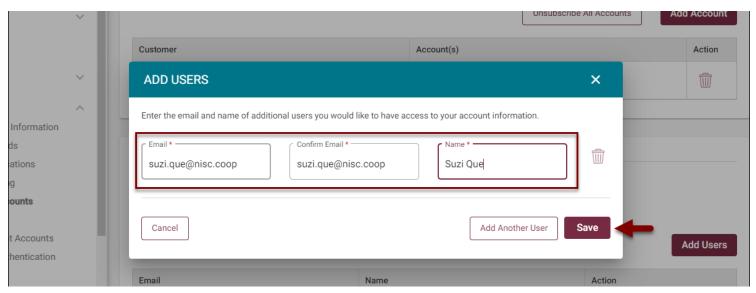
Smart Hub How-To: Adding a Secondary Registered User

Primary Smart Hub users can now add secondary users to their accounts. The primary user controls the maintenance of credentials for secondary users including unsubscribing, resetting password, and two-factor authentication.

To add a secondary user, the primary user must login to Smart Hub and navigate to the Settings menu, then Registered Accounts. Click Add User.

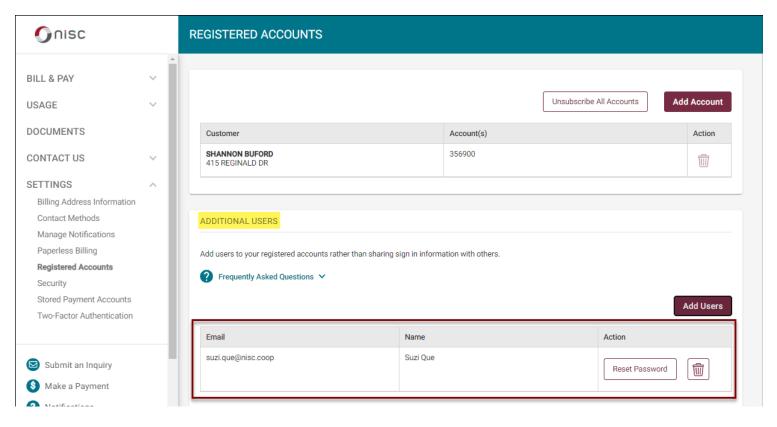


Then you will add your secondary user's information.





Once the information has been entered, if you return to the Registered Accounts screen, you will see the Additional Users section displays the information you just entered. The additional user will have to go to their email to verify the account.





Secondary User FAQ

What information can additional users see?

Secondary users can see and take action on all screens and information for your specified accounts EXCEPT:

- Manage My Registered Accounts
- Update My Secret Hint Question

Why would I want to add additional users?

To allow another person access to your account with their own login credentials, without sharing your login credentials.

Can I modify my additional users?

As the primary user, only you have the ability to remove a secondary user or reset their login password.

What happens to additional users if I delete my Smart Hub registration?

If you delete your Smart Hub registration, all secondary users you add will also be deleted and will no longer have access to your account information.

What if a user is already a registered Smart Hub user?

If that user is already registered, then that specific email address could not be used to add as an additional user.

Can I modify my additional users?

As the primary user, only you have the ability to remove a secondary user, disable their two-factor authentication method or reset their login password.

What happens to additional users if I delete my Smart Hub registration?

If you delete your Smart Hub registration, all secondary users you add will also be deleted, along with their two-factor authentication method and will no longer have access to your account information.